

# City of McHenry Police Department Citizen Survey



On a continuous basis the City of McHenry Police Department will be asking residents and business owners for assistance in evaluating the Department's performance and in setting future goals. Your observations and comments are important to us. As a method of providing you with an avenue of communication, we ask that you take a few minutes to complete this survey. If you wish to comment on any of the questions, please do so in the section provided. If you would like to be contacted about a specific concern, please include your name and a daytime telephone number. Thank you in advance for your participation.

1. How many times have you had contact with the McHenry Police Department in the past year?  
 0 times       1-3 times       4-6 times       7 or more

2. If you have had contact, what was it for?

- |                                                       |                                                    |                                              |
|-------------------------------------------------------|----------------------------------------------------|----------------------------------------------|
| <input type="checkbox"/> Crime Victim                 | <input type="checkbox"/> Witness                   | <input type="checkbox"/> Motor Vehicle Crash |
| <input type="checkbox"/> Traffic (violation, warning) | <input type="checkbox"/> House Watch               | <input type="checkbox"/> Telephone Call      |
| <input type="checkbox"/> Community Presentation       | <input type="checkbox"/> Community Service Program | <input type="checkbox"/> Other _____         |

Please circle the number that best describes your rating of the following:	Excellent			Good			Fair			Poor	No Opinion
3. The competence of the officer (s)	10	9	8	7	6	5	4	3	2	1	0
4. The demeanor of the officer (s)	10	9	8	7	6	5	4	3	2	1	0
5. The fairness of the officer (s)	10	9	8	7	6	5	4	3	2	1	0
6. The courtesy of the officer (s)	10	9	8	7	6	5	4	3	2	1	0
7. Traffic enforcement in the City of McHenry	10	9	8	7	6	5	4	3	2	1	0
8. Police visibility in the community	10	9	8	7	6	5	4	3	2	1	0
9. Police visibility in your neighborhood	10	9	8	7	6	5	4	3	2	1	0
10. The overall services provided by the City of McHenry Police Department	10	9	8	7	6	5	4	3	2	1	0

Please rate the following by checking the appropriate box:	Low	Moderate	High	No Opinion
11. Your concern about becoming a victim of a lesser crime (i.e. vandalism, damage to property, theft) in the City of McHenry.				
12. Your concern about becoming a victim of a serious crime (i.e. burglary, robbery, sexual assault) in the City of McHenry.				

13. How safe do you feel walking in your neighborhood at night?

- Very Safe       Somewhat Safe       Not Safe       No Opinion

14. How long have you lived in the City of McHenry \_\_\_\_\_ Year (s)

15. In what type of building do you reside or occupy?

- |                                      |                                    |                                             |                               |                              |
|--------------------------------------|------------------------------------|---------------------------------------------|-------------------------------|------------------------------|
| <input type="checkbox"/> Apartment   | <input type="checkbox"/> Townhouse | <input type="checkbox"/> Single Family Home | <input type="checkbox"/> Rent | <input type="checkbox"/> Own |
| <input type="checkbox"/> Condominium | <input type="checkbox"/> Business  | <input type="checkbox"/> Other _____        |                               |                              |

16. Please indicate whether the person completing this survey is:  Male  Female

17. Age Group:  Under 10     10-18     18-25     25-35     35-45     45-55     55-65     65 and Over.

18. Have you been the victim of a crime in the past 5 years?  Yes  No      19. If yes, in the **City of** McHenry?  Yes  No

19. Did you report the crime to the Police Department?  Yes  No

**(Please continue survey on reverse side)**

If no, Why? \_\_\_\_\_

\_\_\_\_\_

20. If you saw a suspicious person in the City of McHenry, what number would you call?

- 911
- "O" for operator
- 815-363-2200 (Administrative number)
- Other \_\_\_\_\_

21.

Please check the appropriate box to indicate what <u>YOU</u> feel should be the priorities of the City of McHenry Police Department	Very High	High	Medium	Low	Very Low	No Opinion
A. Providing 24 hour patrol services to the community						
B. Discouraging crime in general						
C. Notifying citizens of potential criminal activity						
D. Responding to crimes in progress or that have just occurred						
E. Responding to and investigating property crimes (i.e. vandalism, theft, etc.)						
F. Discouraging gang activity						
G. Investigating burglaries						
H. Discouraging the sale of alcohol to minors						
I. Discouraging the sale of tobacco to minors						
J. Traffic crash reduction through visible traffic enforcement						
K. Enforcement of parking regulations						
L. Enforcing handicap parking regulations						
M. Discouraging automobile crashes in general						
N. Enforcing drunk driving laws						
O. Enforcing water usage ordinances						
P. Enforcing appearance ordinances (i.e. illegal signage, tall grass/weeds, etc)						
Q. Enforcing dog and cat ordinances						
R. Mediating neighborhood/family disputes						
S. Investigating local drug sales and dealers						
T. Arresting individuals who use drugs						
U. Providing drug/violence prevention education to elementary and junior high students						
V. Police presence in the schools						

22. Please indicate where you get information about what is taking place in the City of McHenry. (Choose all that apply)

- Northwest Herald
- School District Newsletter
- FM STAR 105.5 WXRT Radio, Woodstock
- Other News
- Telephone
- WMCW 1600 AM
- Chicago Tribune
- City Web Site
- Chicago Sun Times
- Comcast local Cable
- Other \_\_\_\_\_
- City Newsletter

23. So that we can provide better police service to the entire community, please help us identify your neighborhood. Please list the nearest intersection to your home or business. \_\_\_\_\_

COMMENTS:

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Please return by U.S. Mail or drop-off at the City Drop-Off box located at 333 S. Green Street, McHenry IL.60050